

Appendix 2: Snapshot of case worker activity illustrating budget savings and higher quality customer experience

Client	Current	New	Saving	Saving Yearly
a	£180	£90.70	£89.30	£4643.60
b	£253.93	£203.70	£50.93	£2648.36
c	£37.24	Cancelled	£37.24	£1936.08
d	£18.62	cancelled	£18.62	£ 968.24
e	£30.14	cancelled	£30.14	£1567.28
f	£15.32	cancelled	£15.32	£ 796.64
g	£273.79	£184.66	£89.13	£4634.76
h	£121.84	£53.22	£68.62	£3568.24
i	£148.54	cancelled	£148.54	£7724.08
j	£60.28	£29.10	£31.08	£1621.35
k	£182.77	£138.01	£44.76	£2327.52
l	£214.14	£195.52	£18.62	£ 968.24
m	£98.14	£74.27	£23.87	£1241.24
n	£70.30	cancelled		£3655.60
o	£176.89	£133.21	£43.68	£2271.36
p	£91.92	£68.94	£22.98	£1194.96
q	£445.62	£381.96	£63.66	£3310.32
r	£697.06	£543.86	£153.20	£7966.40

Total savings per annum **£53044.27**

Comment by Care Manager:

“I would consider these reductions to be as a result of personalisation, people making life choices, taking control and empowering them to explore alternatives. The clients on the list have been reviewed for many years and I have been involved in these annual reviews in the past, the difference this time has been under the personalisation hat which has given us the strength to challenge some of the support that has been in place as a result of the government’s directive”.